



Volume 12, No. 2

Welcome to *Tingue Topics*! Now, see what's hot at the laundry.



Ty Acton, Editor

Generations of Innovation for Laundries Worldwide

These Ironer Safety Practices Also Enhance Throughput

**As featured in *Textile Services*
by Jack Morgan**

We asked ironer safety expert Pat Teague to identify hazards and best practices for incident prevention. Here's what he has to say.

Adjusting ironer speeds and ensuring the correct speed for quality production: The goal of adjusting and setting ironer speeds should be to achieve the highest quality of finishing, while operating at an efficient and high level of production. Many plants we visit have inoperable ironing speed monitors, thus they rely on "sight" or "feel" to adjust their speeds, which results in inconsistent quality and inefficient production. Ironing at too high of a speed can result in excessive jams. Jams are unsafe as they require staff to pull items out of the ironer because the items aren't properly dried and they jam up in the chests. This is an unsafe situation that can also damage the linen.



Likewise, running at too high a speed can cause jams in the automatic folders and stackers (where there's also a potential risk in clearing jams). Running the ironer too fast also prevents manual catchers from keeping up with the ironer's output. This results in linens piling up on the folder discharge area, often requiring an ironer shutdown. Improper speed settings (e.g., setting the speed too high) can also result in the re-processing of goods that are not fully dried or that are wrinkled on the first pass. This causes additional labor, and adds more wear and tear on the ironing equipment, including the pads and covers.

[Click and read the complete article.](#)

[Learn more about preventing jams here.](#)

You Said It!



"It's much simpler to service the American ironers than it is the newer deep-chest ironers," says Harry Kerterian, who now owns seven American ironers that were rebuilt by Tingue. "Plus they left us with a warranty as if it were a brand new machine, which, essentially, it is."

— Harry Kerterian, Magic Laundry Services, Montebello, California

Tingue Rep Spotlight: Meet Mike & Mike

You won't find our favorite Mike & Mike team on ESPN Radio or on your phone under podcasts - not yet, anyway. They're far too busy helping laundries keep production fast and quality high, 24/7.

Look for Mike Dillon in the Pacific Northwest states of WA, OR and northern ID and in British Columbia, Canada. Look for

Mayor of Greensboro, NC Welcomes Tingue

Greensboro, NC Mayor Nancy Vaughan recently welcomed Tingue to the city as host of the company's national sales meeting. As a former Tingue employee, Mayor Vaughan had earned several promotions while working her way up to director of operations. Vaughan said her time with the company played a key role in the success of her career as a public official.



David Tingue (left) and Ty Acton share a moment with Greensboro, NC Mayor Nancy Vaughan at the company's national sales meeting, held in Greensboro. Mayor Vaughan is a former Tingue manager.

"The Tingue family created a culture based on important values that translate very well to public service like quality, integrity and delivering on promises," says Mayor Vaughan. "I can trace all the bridges I've built in our community to something I learned either at the company or directly from [former CEO] Bill Tingue."

[See the complete press release here.](#)

Welcome Back, Jamie Bridge

Help us welcome Jamie Bridge back to Team Tingue.

Jamie excelled as a Tingue representative for many years and

Mike Kline in the Southeast in SC, northeastern FL and GA east of I-95 from Savannah to FL.



[Contact Mike Dillon here.](#)

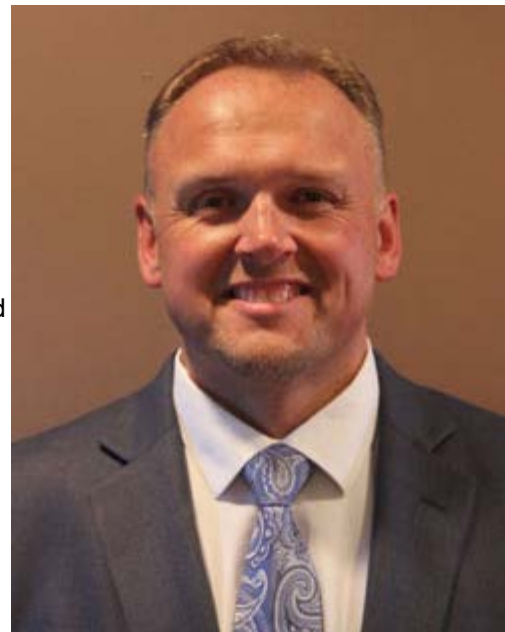


[Reach out to Mike Kline here.](#)

now he's returned in a management role to offer his guidance and experience to other Tingue representatives.

Please say hello again at

jbridge@tingue.com.



Meet Team Tingue at TRSA Annual Conference

Be on the lookout for David Tingue, Ty Acton and Pat Teague with Donald Maida from TBR Associates and J.R. Ryan from our MODRoto division that manufactures your laundry carts and trucks – and meet the new MODRoto National Sales Manager, our own Dan Rodriguez.



CEO David Tingue is looking forward to another productive TRSA educational event.



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